

Customer No. 26874
PATENT TRADEMARK OFFICE
Attorney Docket: 1160215.0509519

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

Applicant: Price : Paper No:
Serial No. ---- : Group Art Unit: 2645
Filed: Contemporaneously : Examiner: ----
For: **SYSTEM AND METHOD FOR AUTOMATED CUSTOMER CALLING**

COMMISSIONER FOR PATENTS
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PRELIMINARY AMENDMENT

Dear Sir:

This application is a continuation application of U.S. Patent Application Serial No. 09/656,026, filed on September 6, 2000. Please amend the above-referenced application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims begin on page 3 of this paper.

Remarks begin on page 7 of this paper.